



These value-packed bundles will help you grow your hospitality career.

#### **Bundle 1** RSA Online & Cocktail Mixology Classroom Course

Normal Member Price: \$190 Normal Non-Member Price :\$200

Bundled Member Price: \$170 Bundled Non-Member Price: \$180

#### **Bundle 2** RSA Online & Beermasters Classroom Course

Normal Member Price: \$190 Normal Non-Member Price :\$200

Bundled Member Price: \$170 Bundled Non-Member Price: \$180

Visit the online Course Bundles page to see Bundles #3 & #4, and to strengthen your hospitality knowledge at a great discounted price!

#### **PROVIDE** RESPONSIBLE SERVICE OF **ALCOHOL** (RSA)

RSA Training is mandatory for all staff involved in the sale, service or supply of liquor. The AHA Responsible Service of Alcohol (SITHFAB201) course is nationally accredited and a unit from the National Training Package.

> **Online Course Price: \$65**

While course dates and information are provided for your convenience on the AHA(WA) website and Training Calendar, please be aware dates and times may change.

# 2015 AHA TRAINING CENTRE CALENDAR APRIL - MAY



### **APPROVED MANAGERS Course in Management of Licensed Premises (MLP1)**

#### **Classroom Courses**

**April** May 23<sup>rd</sup> Caves House 12th Perth 29<sup>th</sup> Perth 26th Perth 27th Broome

Non-Member Member Price: Price: \$340 \$299

#### **Online Courses**

Option 1 for Approved Managers:

Course in Management of Licensed Premises Course in Management of Licensed Premises (MLP1)

Member Price: \$229 Non-Member Price: \$249 Member Price: \$269 Non-Member Price: \$299

#### Option 2 for Approved Managers:

(MLP1) + RSA



#### COCKTAIL & MIXOLOGY COURSE

Learn how to make the perfect cocktail!

The AHA, in conjunction with leading Mixologist Adam Keane, presents an intensive and personalised cocktail course designed to ensure your venue and staff are creating the best cocktails.

#### **Classroom Course**

Monday 20 April 2015

9.00am - 4.00pm

Member Price: \$125 Non-Member Price: \$135



#### BEERMASTERS COURSE

Isn't it time you discovered the secret behind serving the perfect beer?

The AHA, in conjunction with Lion, presents a one-day intensive course designed to give you the leading edge on serving tap beer.

#### **Classroom Course**

Thursday 23 April 2015

9.00am - 4.30pm

Member Price: \$125 Non-Member Price: \$135





## **BUILDING YOUR SKILLS**

The Australian Hotels Association (WA) and William Angliss Institute are pleased to offer the opportunity for all staff to build their skills with a range of accredited courses.

hether you are in a management, operational, supervisory or front line role there is a wide selection of accredited online courses which all count as credit towards full qualifications, including Certificate II, III, IV and Diplomas in Hospitality.

Each Skill Builder course includes two units of competency in your selected area of study and costs only \$179. If you have a staff member with a skill gap, then these courses are the perfect solution for you.

After registering on the website, a William Angliss Training Professional will find the best tailored training course solution.



#### **LEADERSHIP &** COMMUNICATION

- Provide personal leadership and learn to lead and manage people
- Mentor in the workplace and coach others in job skills
- Coach your team members and maximise communication in the workplace





#### **TEAM BUILDING**

- Learn how to manage diversity and mentor in the workplace
- Work effectively with a diverse workforce
- Show social and cultural sensitivity and work effectively in hospitality service



#### **MARKETING**

- Implement and monitor marketing activities and profile the market
- Coordinate marketing activities and identify and evaluate opportunities
- Coordinate production of brochures and marketing materials and create a promotional display or stand



- Manage projects and on-site event operations
- Plan in-house events and provide on-site event management services
- Organise in-house events or functions



#### **SALES**

- Manage sales and service delivery and lead a sales representative team
- Coordinate sales performance and build relationships with customers
- Sell products and services



#### **WORK HEALTH** & SAFETY

- Implement and monitor work health and safety practices
- Contribute to developing, implementing and maintaining WHS management systems
- Identify hazards, assess and control safety risks
- Implement and monitor work health and safety practices
- Participate in safe work practices



#### **QUALITY** & INNOVATION

- Promote innovation in a team environment
- Build and sustain an innovative work environment
- Contribute to workplace innovation and promote innovation in a team environment
- Support continuous improvement systems and processes



#### **FINANCE**

- Prepare and monitor financial budgets and interpret financial information
- Manage finances within a budget and prepare financial reports
- Maintain financial records

For more information and to register for a Skill Builder today visit the Training section of the AHA website.