

Recruiting the Right People

This seminar will give you new skills and tools in order to select the person that will add value to your business and culture

In today's competitive marketplace with increasing regulations and expenses thereby putting added pressure on bottom lines, businesses need to make sure they get value for money in everything they do. This is never more important when it comes to employing the life-blood of your business, your staff.

Date: Wednesday 13 August 2014

Duration: 9.00am to 11.00am

Location: AHA Training Centre, 38 Parliament Place, West Perth.

Investment: AHA Members \$99, Non AHA Members \$129

Book online www.ahawa.asn.au/training

Approved Managers- Course in Management of Licensed Premises (MLP1)

Classroom

August

5th Perth
26^h Perth

September

9th Perth
30th Perth

AHA Members \$299

Non AHA Members \$340

Online

Option 1 for Approved Managers - Course in Management of Licensed Premises (MLP1)

AHA Members \$229

Non AHA Members \$249

Option 2 for Approved Managers - Course in Management of Licensed Premises (MLP1) + RSA

AHA Members \$269

Non AHA Members \$299

Provide Responsible Service of Alcohol

Online **RSA Nationally Accredited - \$65**

Workplace First Aid

Do you know how to respond in an emergency situation? Give yourself and your employer the added benefit of you being trained in Workplace First Aid with St Johns Ambulance.

Monday 18 August 2014

AHA: \$129, Non AHA: \$135

Cyber Liability

Mitigating and Managing Network Security & Privacy Risks Seminar

This seminar will explore network security & privacy (aka "cyber") exposures through three key themes of risk identification, mitigation and transfer.

Tuesday 19 August 2014

\$99 AHA, \$129 Non AHA

Introduction to Industrial Relations & Employment Law

AHA(WA) has developed this short course to assist members as they navigate through the myriad of burdensome legislation.

Wednesday 20 August

AHA \$99, AHA Non \$129

Cocktail Course

The AHA, in conjunction with leading Mixologist Adam Keane, presents an intensive and personalised cocktail course designed to ensure your venue and staff are creating the best cocktails.

Monday 25 August 2014

AHA: \$125, Non AHA: \$135

Book Online

www.ahawa.asn.au/training

AHA(WA)

LEADERSHIP DEVELOPMENT

workshop series 2014

THE AHA(WA) LEADERSHIP DEVELOPMENT WORKSHOP SERIES is specifically designed to provide Executive, Senior and Frontline Leaders and Supervisors in the **hospitality industry** with a range of highly interactive and experiential workshops to develop their leadership skills and capabilities. The workshops are industry relevant linking to current leadership challenges such as **staff retention, compliance, change and performance management**. Workshops are offered onsite at AHA(WA) or can be customised to be delivered at AHA(WA) member premises.



TOPIC	WHEN	COST	COURSE OVERVIEW
COACHING & COMMUNICATION LEADERSHIP WORKSHOP	Monday 28 July (9am - 5pm)	\$700	This workshop provides leaders with an understanding of the importance of conducting effective coaching & communication in the workplace, along with an introduction to the neuroscience and psychology of leadership coaching and communication. Leaders will come away with tools and strategies for coaching and improving communication such as how to inspire and engage others, how to ask effective questions, and provide effective feedback.
FRONTLINE LEADERSHIP WORKSHOP	Monday 15 Sept (9am - 1pm)	\$465	Includes role modelling, implementing performance plans and KPIs, decision making, risk assessment, and communication. It's nationally accredited and participants will receive a statement of attainment for the "Show Leadership in the Workplace - BSBMGT401A" unit of competency.
MENTAL HEALTH AWARENESS FOR LEADERS	Monday 27 Oct (9am - 1pm)	\$465	Assists leaders to understand stress and mental health as it applies in the workplace, remove the stigma associated with stress and mental health, and feel confident and capable to effectively support their employees who may be experiencing stress and mental health challenges.
FATIGUE MANAGEMENT TRAINING FOR LEADERS	Monday 17 Nov (9am - 1pm)	\$465	Leading up to the festive season, this workshop is designed to help supervisors and managers to motivate their staff to engage in managing their fatigue and alertness in the workplace.

Sentis can also run an exclusive program at your premises for your staff starting from \$2,200 for a half day or \$3,330 for a full day training event with up to 12-20 participants (depending on the workshop).

REGISTER NOW!

Further details can be found at <http://www.ahawa.asn.au/training>
All workshops will be held at the AHA(WA), 38 Parliament Place, West Perth.
Catering is included in all workshops.

sentis



To register for a workshop contact AHA(WA) Training on (08) 9321 7701 or admin@ahawa.asn.au.

AHA(WA) LEADERSHIP DEVELOPMENT

workshop series 2014

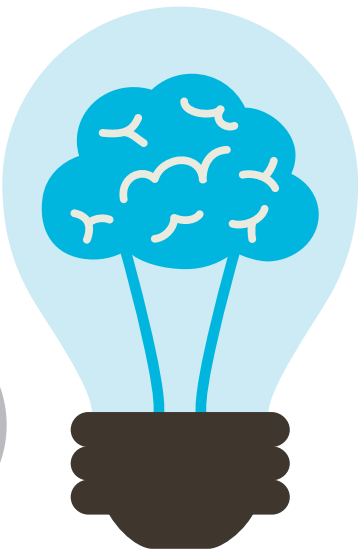
WHO IS SENTIS

Sentis is a global consulting firm that partners with clients to drive significant and sustainable improvements in organisational performance. Sentis helps leaders and teams achieve operational excellence and a culture of wellbeing and safety, to directly improve business outcomes. Results include reduced absenteeism, presenteeism, workplace accidents and stress claims, and increased staff retention, productivity, employee engagement and customer satisfaction.

Sentis offers a range of services including consulting, assessment, executive coaching, and group training in the areas of employee wellbeing, leadership, safety and operational excellence. Sentis' solutions can all be fully customised, and they can travel anywhere in WA (actually the world) to deliver their services. They are also a registered RTO. Other programs on offer for AHA(WA) members include:

- / Building Resilience for Leaders
- / Mental Health Awareness
- / Fatigue Management
- / Enhancing Safety Communication
- / Safety Leadership
- / Leading Innovation

To register for a workshop contact AHA(WA) Training on (08) 9321 7701 or admin@ahawa.asn.au.



"The workshop was incredibly informative and I have taken more away from this (understanding and awareness) than other full day courses."
— Participant



"I just wanted to say a very big thank you to the facilitators - it was a truly wonderful experience to see the big corporates taking on this incredibly powerful information and tools. The two presenters were superb in their delivery of the material, engaging all the techniques to ensure that the course was interesting, memorable and useful. Both were brilliant trainers and presenters. Just wanted to feedback my heartfelt thanks and appreciation".
— Senior Leader at BHP Billiton Olympic Dam

"I believe the workshop and facilitators understood their audience and ensured there was equal input from participants, really enjoyed it." — Participant

"Sentis have been delivering their training programs to us and supporting our leaders with the application of the learning in the workplace. It is well understood in our business that the accountability for leading positive safety culture change rests with us. However the Sentis team provide very tangible support through their professional and caring approach. The training resonates loudly with participants as many comment that it is the best quality training that they have ever attended. It sets very clear context for why the choices we make regarding safety, at work and at home, are so very important. It also equips leaders to be able to provide true meaning to workplace health and safety systems in a way that fully engages team members in the application of sound safety practices and improvement".
— Executive Leader at Tomago Aluminium Pty Ltd