



Australian Hotels Association
WESTERN AUSTRALIA

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Media Release

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WA ACCOMMODATION STAFF AWARDED FOR EXCELLENCE AND PROFESSIONALISM

The high standards of professionalism and leadership at the State's accommodation hotels was acknowledged at the AHA Devil's Lair 2010 Accommodation Hotel Industry Gala Ball featuring the presentation of the M.E Bank Accommodation Hotel Management Awards held last night at Burswood Entertainment Complex.

While the AHA Devil's Lair 2010 Accommodation Hotel Industry Gala Ball presents an opportunity for the industry to celebrate, the M.E Bank Accommodation Hotel Management Awards recognise levels of outstanding service and accomplishment throughout a range of important industry categories from housekeeping to human resources.

AHA(WA) CEO Bradley Woods, said the awards underline the importance of the accommodation hotels sector to WA and highlights the vital role accommodation properties play in building the State's reputation as a tourist destination.

"The awards recognise the high service standards and professionalism prevalent in WA and celebrate the ongoing levels of dedication demonstrated by our industry professionals across a range of areas that are imperative to ensuring our guests enjoy a quality experience," Mr Woods said.

"Our accommodation hotels provide a home away from home for the high numbers of corporate guests working in the State and a base for the thousands of tourists from overseas and interstate that travel to Western Australia.

"Without the high standards of dedication and service being practiced at our accommodation hotels, visitors to the State would be left feeling less than satisfied.

"Being able to stay at a quality hotel that is dedicated to taking care of you, is a vital component of attracting people to WA for events and other tourism and entertainment activities.

"I would like to congratulate all of last night's winners."



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The winners are:

**Front Office Award sponsored by
Furniture Options**

Marisha Kemp
Assured Ascot Quays Apartment Hotel

**Cookery Services Award sponsored by
HotelsApart**

Xavier Pique
Novotel Perth Langley

**Food and Beverages Services Award
sponsored by Schweppes**

Lay Hales
Burswood Convention Centre

**Administration, Finance and Executive Support
Award sponsored by Perth Convention Bureau**

Anna Francis
InterContinental & Holiday Inn Perth Burswood

**Sales and Marketing Award sponsored by
HOSTPLUS**

Leanne Edwards
InterContinental & Holiday Inn Perth Burswood

**Housekeeping Award sponsored by
Peacock's Bedding**

Bianca De Souza
Esplanade Hotel Fremantle

**Human Resources Award sponsored by
Hospitalitybiz**

Kerry Lowe
Sheraton Perth Hotel

**Engineering and Maintenance Award
sponsored by Electrical Testing Services**

Lee Binsted
Novotel Perth Langley

**Concierge Award sponsored by
HOSTPLUS**

Josh Learmonth
Holiday Inn City Centre Perth

**Management Team of the Year Award
sponsored by Prime Laundry**

Wedding Department
Joondalup Resort

**Best Manager Executive Level Award
sponsored by APRA**

Jim Owen
Sheraton Perth Hotel

**Accommodation Hotels Hall of Fame Award
sponsored by Carlton & United Breweries and
Treasury Wine Estates**

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