



Australian Hotels Association  
WESTERN AUSTRALIA

2015



AHA TRAINING CENTRE CALENDAR  
SEPTEMBER - OCTOBER - NOVEMBER



**COCKTAIL AND  
MIXOLOGY  
COURSE**

*Learn how to make  
the perfect cocktail!*

The AHA, in conjunction with leading Mixologist Adam Keane, presents an intensive and personalised cocktail course designed to ensure your venue and staff are creating the best cocktails.

Adam is a true passionate hospitality professional who has spent over 15 years in the Hospitality game both all over Australia & overseas.

**Classroom Course**  
**Monday 19 October 2015**  
**9.00am - 4.00pm**  
**Member Price: \$149**  
**Non-Member Price: \$169**



**APPROVED MANAGERS**

**Course in Management of Licensed Premises (MLP1)**

Classroom Courses

**September**

8<sup>th</sup> Perth  
29<sup>th</sup> Kalgoorlie  
30<sup>th</sup> Perth

**October**

13<sup>th</sup> Perth

**November**

4<sup>th</sup> Perth  
24<sup>th</sup> Perth

Non-Member  
Price:  
\$330

Member  
Price:  
\$297

Online Courses

Option 1 for Approved Managers:

Course in Management of Licensed Premises (MLP1)

**Member Price: \$224 Non-Member Price: \$249**

Option 2 for Approved Managers:

Course in Management of Licensed Premises (MLP1) + RSA

**Member Price: \$269 Non-Member Price: \$299**



**PROVIDE  
RESPONSIBLE  
SERVICE OF  
ALCOHOL  
(RSA)**

RSA Training is mandatory for all staff involved in the sale, service or supply of liquor. The AHA Responsible Service of Alcohol (SITHFAB201) course is nationally accredited and a unit from the National Training Package.

**Online Course**  
**Non Member Price: \$65**  
**Member Price: \$49**



**PERFORMANCE AND TERMINATION**  
*A BEST PRACTICE GUIDE TO PERFORMANCE MANAGEMENT,  
MISCONDUCT AND TERMINATION OF EMPLOYMENT ISSUES*

Completing this course will ensure that members are equipped with the practical knowledge you must consider if you are dismissing an employee, learn what actions and obligations will impact your decision.

Classroom Course

**Wednesday 23 September 2015**

**9.00am - 12.00pm**

**Member Price: \$139**

**Non-Member Price: \$159**



**BEERMASTERS COURSE - Last one for 2015!**

*Isn't it time you discovered the secret behind serving the perfect beer?*

The AHA, in conjunction with Lion, presents a one-day intensive course designed to give you the leading edge on serving tap beer.

Classroom Course

**Thursday 19 November 2015**

**9.00am - 4.30pm**

**Member Price: \$149**

**Non-Member Price: \$169**

While course dates and information are provided for your convenience on the AHA(WA) website and Training Calendar, please be aware dates and times may change.

**Book Online: [www.ahawa.asn.au/training](http://www.ahawa.asn.au/training) or Call: (08) 9321 7701**



# AHA NEW COURSES



*Take your staff training to the next level!  
Invest in your business by investing in your team.*

## VENUE TRAINING 101

WEDNESDAY 16 SEPTEMBER 2015, 10am - 4pm

Member Price: \$239, Non-Member Price: \$269

- Understand the basic learning principles and various learning styles
- Learn the importance of internal team training and how to encourage the best from your team
- Develop planning and delivery skills of practical training sessions



## CONFLICT RESOLUTION

TUESDAY 15 SEPTEMBER 2015, 10am - 1pm

Member Price: \$139, Non-Member Price: \$159

- Learn to effectively use conflict resolution skills and strategies for appropriate languaging and behaviour
- Learn to move challenging conflict situations towards a positive outcome
- An introduction to the skills and confidence in managing challenging situations in the workplace if/when a conflict situation arises



## ONSITE TRAINING OPTIONS AVAILABLE

**please contact the AHA Training Department on  
08 9321 7701 or [trainingevents@ahawa.asn.au](mailto:trainingevents@ahawa.asn.au) for a quote**



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**Find out more and register online at:  
[www.ahawa.asn.au/training](http://www.ahawa.asn.au/training)**