



Australian Hotels Association
WESTERN AUSTRALIA



WA SERVICE WITH A SMILE PLATINUM

The AHA(WA) is proud to announce the creation of SWAS Platinum – a higher level online customer service course, which will be available from January 2016, prior to LNG 18.

The course is the next level from the original SWAS training module, with brief information specific to LNG 18.

It's suited to everyone who works in hospitality, with specific areas targeted to team leaders, supervisors and managers.

The interactive online course will be **FREE** from January 27 – April 17, 2016.



While course dates and information are provided for your convenience on the AHA(WA) website and Training Calendar, please be aware dates and times may change.

2015



AHA TRAINING CENTRE CALENDAR JANUARY - FEBRUARY



APPROVED MANAGERS Course in Management of Licensed Premises (MLP1)

Classroom Courses

January
12th Perth

February
9th Perth
23rd Perth

Non-Member
Price:
\$330

Member
Price:
\$297

Online Courses

Option 1 for Approved Managers:

Course in Management of Licensed Premises (MLP1)

Member Price: \$224 Non-Member Price: \$249

Option 2 for Approved Managers:

Course in Management of Licensed Premises (MLP1) + RSA

Member Price: \$269 Non-Member Price: \$299



BEERMASTERS COURSE

Isn't it time you discovered the secret behind serving the perfect beer?

The AHA, in conjunction with Lion, presents a one-day intensive course designed to give you the leading edge on serving tap beer.

Classroom Course

February 2016

9.00am - 4.30pm

Member Price: \$149 Non-Member Price: \$169



PROVIDE RESPONSIBLE SERVICE OF ALCOHOL (RSA)

RSA Training is mandatory for all staff involved in the sale, service or supply of liquor. The AHA Responsible Service of Alcohol (SITHFAB201) course is nationally accredited and a unit from the National Training Package.

Online Course

Non Member Price: \$65

Member Price: \$49

Book Online: www.ahawa.asn.au/training or Call: (08) 9321 7701

Advance your career by developing your skills and knowledge with our online Skill Builder Program.

The Australian Hotels Association (WA) in partnership with William Angliss Institute has designed a range of accredited online courses suitable for front-line, supervisory and management levels.

Each Skill Builder package includes two units of competency which can count as credits towards a full qualification in Hospitality.

The courses are completed via an online platform and encompasses a mix of question and written based assessments. A trainer will be assigned to you to offer assistance and support.

Register now to enrol in the Skill Builder Program at www.ahawa.asn.au/training

Delivery

Skill Builders are supplied as online courses only so participants have the flexibility to work on them 24/7 at their own pace. Participants have 3 months from the online enrolment date to complete the two units of competency within the Skill Builder course.

Build your skills with William Angliss Institute and the Australian Hotels Association (WA).

A number of short courses have been developed to allow you to build skills in a range of areas while also achieving nationally recognised units of competency that count as credits towards full qualifications.

Each Skill Builder course includes two units of competency and is available in three levels:

- > Frontline staff
- > Supervisors
- > Managers.

Skill Builder subject areas

Skill Builder courses are available in:

- > Events
- > Finance
- > Leadership & Communication
- > Marketing
- > Quality & Innovation
- > Sales
- > Team Building
- > Work Health & Safety.

On successful completion of the course a certificate of completion will be posted to you.

Cost

Each Skill Builder course costs \$179.

For more information

For a description of each course, including the units of competency that are included, or to register online, visit the AHA WA section of the William Angliss Institute short courses website

Registration

Register online at : www.ahawa.asn.au/training



Skill Builders