



# Media Release

9<sup>th</sup> November 2010

# **EXCELLENCE IN WA HOSPITALITY RECOGNISED**

Standards of excellence in Western Australia's hotel and hospitality industry were recognized at the XXXX Summer Bright Lager Ball and the presentation of the 2010 AHA Aon Hotel Awards for Excellence held in the Grand Ballroom at Burswood Entertainment Complex last night.

Finalists and winners across 50 categories were recognized for their achievements across a range of categories including standards of excellence in service; presentation; the responsible service of alcohol; innovation; redevelopment; tourism and accommodation.

Australian Hotels Association (WA) CEO, Bradley Woods, said the night's celebrations took on greater importance given the regulatory landscape in which the industry has to operate.

"The industry has never faced such scrutiny, regulations and red tape. Restrictions on the hospitality industry, whether they be lockouts, restrictions on the type of beverages that can be supplied, limitations on trading hours or planning and health-related compliance issues, always loom as a threat," Mr Woods said.

"Yet the standard of what we offer our customers and guests has never been higher, our food and beverage offerings have never been more premium, our service standards have never been so professional.

"The community expects quality venues to be open seven-days every week offering breakfast, lunch and dinner. We offer the complete package to locals and international and domestic tourists alike, and we operate in every region in Western Australia from Perth's vibrant and white-collar orientated CBD, to country towns where the local pub sits at the centre of the community."

The AHA De Bortoli/6PR Perth Pub of the Year award was presented to the Whistling Kite in Secret Harbour. Mandurah's 'M on the Point' took out the Regional Hotel/Tavern of the Year Award, and the Sheraton Perth Hotel once again won the Deluxe Accommodation Award.

Industry icon Neil Randall received the Hospitality Industry Lifetime Achievement Award.

Bradley Woods said the AHA Aon Hotel Awards for Excellence reflect the high standards prevalent across the industry.



"The hospitality sector is continually upgrading and improving services and standards, which is one of the reasons our industry is among the best in the world," he said.

"The AHA Aon Hotel Awards for Excellence continue to be the most prestigious awards night for the industry and I would like to congratulate all our finalists and winners."

-Ends-

For further information please contact Doug White, AHA(WA) Manager Media and Public Affairs – 0458 301 139



#### 2010 AHA-AON HOTEL AWARDS FOR EXCELLENCE WINNERS

#### **Aon Risk Services Community Service Award**

WINNER

The Gate Bar and Bistro

#### The Lion Nathan Bar Presentation & Service Award

**WINNER** 

The Breakwater

#### Responsible Service of Alcohol Award sponsored by Coca-Cola Amatil

WINNER

Burswood Entertainment Complex (Hall of Fame inductee 2010)

#### Training Initiative Award sponsored by Hospitality Group Training

WINNER

**Burswood Entertainment Complex** 

#### Hotel Innovation Award sponsored by HFM Asset Management

**WINNER** 

Greenhouse St Georges Terrace

# Marketed Hotel Award sponsored by Premium Beverages

WINNER

The George

#### Retail Liquor Outlet Award sponsored by ME Bank

WINNER

Steves Fine Wine & Food

#### Safe Cellar Award sponsored by BOC

**WINNER** 

The Shed

#### Small Bar Award sponsored by 21st Century Business Equipment / IMPOS

WINNER

Elba Cottesloe

# Mixology and Cocktail Menu Award sponsored by Pernod Ricard Australia

WINNER

Greenhouse St Georges Terrace

# Late Night Venue Award sponsored by Easy Payroll

WINNER

Niche Bar

#### **Environmental Initiative Award sponsored by Synergy**

WINNER

Eco Beach Wilderness Retreat



### Tourism Initiative Award sponsored by Tourism Western Australia

**WINNER** 

Eco Beach Wilderness Retreat

# Redeveloped Venue Award sponsored by MegaVision Sound & Lighting

JOINT WINNERS

The Generous Squire / The Kewdale Tavern

#### **Outdoor Area Award**

WINNER

The Gate Bar and Bistro

# Winery Cellar Door Award sponsored by Mosman Glass & Ceramic Printers

WINNER

Sandalford Wines, Swan Valley

#### **Boutique Brewery Award sponsored by BOC**

WINNER

Duckstein Brewery at Saracen Estates, Margaret River

# Marketed Accommodation Hotel Award sponsored by Advans Exhibition Services

WINNER

Pinctada Cable Beach Resort & Spa

# Conference and Banquet Award sponsored by Perth Convention Bureau

WINNER

**Burswood Entertainment Complex** 

#### Front Office/Guest Services Award sponsored by City of Perth

WINNER

Sheraton Perth Hotel

# Mid-Range Accommodation Award sponsored by Mal Atwell Indoor Leisure Group

WINNER

Ibis Perth

# **Superior Accommodation Award sponsored by Furniture Options**

JOINT WINNERS

Esplanade Hotel Fremantle / Rydges Perth Hotel

# Deluxe Accommodation Award sponsored by HotelsApart - Bedcovering & Curtain Specialist

WINNER

Sheraton Perth Hotel (Hall of Fame Inductee 2010)

# Apartment/Suite Accommodation Award sponsored by Easy Payroll

WINNER

Seashells Yallingup



# Resort Style Accommodation Award sponsored by Vocational Training Services

**WINNER** 

Cable Beach Club Resort and Spa (Hall of Fame inductee 2010)

#### **Bar Services Employee Award sponsored by DIAGEO**

WINNER

Jason Juraszek - Universal Bar and Café

#### Cookery Services Employee Award sponsored by Vocational Training Services

WINNER

Benjamin Beaton - The Publican Bar & Café

#### Front Office Services Employee Award sponsored by HOSTPLUS

WINNER

Joanne Barnes - Crowne Plaza Perth

# Food and Beverage Services Employee Award sponsored by Staging Connections

WINNER

Carla Mancini - White Salt

#### Administration Employee Award sponsored by HOSTPLUS

WINNER

Meg Coffey - The George

#### Excellence in Service Award sponsored by hospitalitybiz – hospitalityjobsforU

WINNER

Els Jennings - The Breakwater

#### **AHA - HGT Hotel Industry Rising Star Award**

WINNER

Taryn Spicer - Holiday Inn City Centre Perth

#### Venue Manager Award sponsored by HISCO Hospitality & Healthcare

WINNER

Caroline Watson - The George

#### TAB Hotel/PubTAB Venue Award sponsored by Racing & Wagering WA

WINNER

The Gate Bar and Bistro

# **Sporting Entertainment Venue Award sponsored by FOX SPORTS**

JOINT WINNERS

Burswood Entertainment Complex (Hall of Fame Inductee 2010) / The Gate Bar and Bistro

#### Live Entertainment Venue Award sponsored by APRA / AMCOS

WINNER

Settlers Tavern

#### Themed Bar Award sponsored by Coca-Cola Amatil

**WINNER** 

Durty Nelly's Irish Pub



#### WA's Best Steak Sandwich Award sponsored by Meat Direct

**WINNER** 

Inglewood Hotel (Hall of Fame Inductee 2010)

### Bar Menu Award sponsored by Customers ATM

WINNER

The Breakwater

#### Bistro Award sponsored by Constellation Wines Australia

JOINT WINNERS

The Queens / The Gate Bar and Bistro

# Restaurant Award sponsored by Robert Oatley Vineyards - Wild Oats

**WINNER** 

Restaurant Amusé

# Restaurant Within A Hotel Award sponsored by 92.9

**WINNER** 

The Breakwater - ISHKA Restaurant

# Restaurant Within An Accommodation Hotel Award sponsored by HLW (WA)

WINNER

Assured Ascot Quays Apartment Hotel - 150 East Riverside Bar Restaurant

# Hotel Wine List Award sponsored by Miles From Nowhere

WINNER

Steves Fine Wine & Food

#### Accommodation Hotel Wine List Award sponsored by Samuel Smith & Son

WINNER

Cable Beach Club Resort and Spa - Club Restaurant

#### WA's Best Regional Venue 2010 sponsored by H & L Australia

WINNER

M on the Point

#### AHA De Bortoli / 6PR Perth's Pub of the Year

**WINNER** 

Whistling Kite

#### WA's Best Hospitality Venue 2010 sponsored by The West Australian

WINNER

The Breakwater

### **Hospitality Industry Lifetime Achievement Award**

WINNER

Neil Randall