

# **AHA Hospitality Training** Australian Hotels Association Centre Calendar

## New 1 Day Classroom or Online Course in Management of **Licensed Premises (MLP1) for Approved Managers**

A new liquor licensing training requirement for approved managers was recently announced by the Department of Racing Gaming and Liquor (DRGL).

Following consultation between the AHA(WA) and DRGL the Director has now amended the minimum requirements for Approved Managers to a one day course and a further announcement 29 May 2012 means from 1 June 2012, the AHA(WA), the industry's leading liquor licensing training provider, will deliver a new 1 day classroom or online course to meet the DRGL requirement.

The new Course in Management of Licensed Premises (MLP1) will:

- Be recognised by the licensing authority from June 1, 2012
- Be a one-day classroom or online course
- Require participants to have prior successful completion of RSA
- Licensees and managers approved under the current requirements will not be required to undertake further training.

## Course in Management of Licensed (new course) Premises (MLP1)

#### Classroom

June July 12<sup>th</sup> Perth 10<sup>th</sup> Perth 26<sup>th</sup> 24<sup>th</sup> Perth Perth

**AHA Members** \$299 Non AHA Members \$340

#### **Online**

**Option 1 for Approved Managers -Course in Management of Licensed Premises (MLP1)** 

AHA Members \$229 Non AHA Members \$249

Option 2 for Approved Managers -Course in Management of Licensed Premises (MLP1) + RSA

**AHA Members** \$269 Non AHA Members \$299

# Provide Responsible Service of Alcohol

#### **Online**

**RSA Nationally Accredited - \$65** 

# June - July 2012

## RSA & Liquor Licensing Refresher Course

Need customised training for your venue?

We can provide specific RSA/ Course in Management of Licensed Premises courses tailored to your venue.

Call the Hospitality Training Centre on 08 9321 7701.

### **Beermasters Course**

The AHA, in conjunction with The Swan Brewery, presents a one-day intensive course designed to give you the leading edge on serving tap beer.

28th June

\$199 AHA Members \$239 Non AHA Members







# FREE ONLINE CUSTOMER SERVICE TRAINING

- ✓ Enrol in WA's specific customer service training program
- ✓ Complement your existing customer service training skills
  - ✓ It's free and online
    - ✓ Win great prizes

You are representing yourself, your business, your industry and your state with every transaction you make and every person you meet.

The new, free online WA Service with a Smile customer service training course emphasises the very best that WA has to offer... YOU!

On completion you receive a certificate, handy wallet memory card and badge.

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